

How do I apply for financial assistance?

Step 1: Request an application form.

These forms are available at no charge by visiting pacommunitycare.org or calling 833-923-0101.

Forms are also available at all CommunityCare clinics.

Step 2: Complete and return the form.

Once you've completed the application, mail to:

CommunityCare Uncompensated Care Services
426 Airport Rd
Hazle Township, PA, 18202

Step 3: We review your application.

We'll review your application to determine if you qualify for assistance according to the guidelines outlined in this brochure. We'll take into account any special circumstances you might have.

Step 4: You receive a decision.

You'll receive a written decision promptly, usually within 30 days of applying. If you're denied assistance, we'll explain why. The decision will also explain how to set up a payment plan.

All applications for financial assistance are confidential. The information is shared only with those who determine your eligibility.

To learn more about CommunityCare's financial assistance policies or to apply, visit pacommunitycare.org or call 833-923-0101. If we don't receive an application from you, CommunityCare may use presumptive analytic tools to find out if you're eligible for financial assistance.

Financial assistance

We can help



CommunityCare

Affiliated with **Geisinger**

Committed to care

When you're in need of medically necessary healthcare, you should have it — regardless of your ability to pay. This brochure explains CommunityCare's financial assistance policy and how to qualify and apply for aid.

Our financial assistance policy

- Your financial circumstances will not affect the care you receive. Everyone is treated with respect and fairness.
- Assistance is available for medically necessary care. You may apply at any time — before, during or after your care.
- If you have no health insurance or limited insurance benefits and/or limited financial resources, you may be eligible for assistance. Uninsured patients are encouraged to apply for Pennsylvania Medical Assistance.
- Approval of financial assistance is determined by CommunityCare's policy guidelines, which are explained in this brochure.
- Repayment plans are available if your balance is \$100 or more.
- If you don't qualify for financial assistance but believe you have special circumstances, you can request a case review by a CommunityCare financial counselor.
- You must provide us with all information necessary to apply for other funding sources that may be available to you, such as Medical Assistance, Medicare Disability or other federal or state programs.
- You are financially responsible for your healthcare and for applying for financial assistance. CommunityCare will make application materials easily available. To request an application, visit pacommunitycare.org or call **833-923-0101**.

Do you qualify for financial assistance?

Eligibility for financial assistance is based on the federal government's poverty guidelines, which are updated annually.

- You may qualify for assistance if your household income is at or below 200% of the current federal poverty guidelines.
- Use the graphic below to determine whether your household size and income is at or below 200% of the federal poverty level.

Household size	200% of federal poverty level
1	\$ 31,300
2	\$ 42,300
3	\$ 53,300
4	\$ 64,300
5	\$ 75,300
6	\$ 86,300
7	\$ 97,300
8	\$ 108,300
For each additional person add	\$11,000

Final determination is based on an evaluation of income, information provided on the application and assets compared to patient liability. If you are deemed eligible under CommunityCare's financial assistance program, you'll receive a sliding fee discount on medically necessary charges.

Exclusions

While CommunityCare's Financial Assistance Program covers most services, there are some exclusions, such as, but not limited to:

- Eyewear

To reach a financial counselor, call 833-923-0101.

